

Purchasing Subscription

"The smartest way to optimize your investment in Autodesk software"

Get the benefits of increased productivity, predictable budgeting, and simplified license management with Autodesk® Subscription.

With Autodesk Subscription, you will receive the following features and benefits:

- Software upgrades and exclusive product downloads
- Access to training and learning materials
- One-on-one product support with technology experts
- Exclusive license terms on any Autodesk products under contract
- A wide range of resources to help you stay competitive

Optimize your Autodesk Investment

In this video, you'll learn how the subscription program helps you optimize your Autodesk technology investment. From product downloads and updates to online tutorials and personalized web support, Autodesk Subscription will extend the value of your software and enhance your productivity.

Purchasing Subscription

The Autodesk® Subscription program is easy to use, flexible, and designed to meet the needs of a wide variety of companies and customers. Learn about

- Length of terms and prorated rates
 - Subscription for new licenses, upgrades, and network licenses
 - Multiyear contracts, migrations, and subscription transactions
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1. What is the cost of subscription?

The cost varies from product to product. For the most current pricing, please contact ImageGrafix.

2. Under what circumstances is subscription available?

Autodesk Subscription is available when you purchase a new license or upgrade any product to the latest release. It is also available when you cross-grade to any industry-specific product.

For those Autodesk products that are sold without upgrades (referred to as subscription-only products), subscription may be purchased within three years of purchasing the license. Additional fees apply.

All seats of a network license must be on subscription. Any seats added to a network license during the subscription term must also be put on subscription, prorated for the rest of that term.

The basic subscription term is one year; however, multiyear contracts are available. Discounts may apply for multiyear contracts; please contact ImageGrafix for more information.

3. If I've already purchased the software, can I still buy subscription?

Yes. You can attach subscription to your software as long as the product is the most current version and it is within 1 year of purchase. The license purchase date will be the contract start date. If you do not have a current version of software, you must purchase the most recent version prior to attaching to Subscription. Contact ImageGrafix for more information.

4. Can I purchase more than one year at a time?

Yes. You can purchase multiyear contracts for up to three years, and qualify for a discount. Contact ImageGrafix for more details.

5. How can I purchase subscription for my network licenses?

If you would like to add a network license to subscription, the entire network must be added. You can purchase subscription for your entire network when you add one or more licenses to it.

6. Can I migrate from one product to another and keep my subscription?

Yes. Autodesk charges only a single migration fee in these cases. To simplify such a migration, the subscription fee you have paid to cover the original product will cover the new industry-specific product for the remainder of your original subscription term. The new subscription fee for the industry-specific product will start when you renew.

Example: A customer has five licenses of AutoCAD® software on subscription. Six months into the subscription contract, the customer decides they want to switch their five AutoCAD licenses to AutoCAD® Mechanical. The customer can easily cross-grade their AutoCAD licenses to AutoCAD Mechanical, and since their AutoCAD licenses were already placed under subscription, their AutoCAD Mechanical licenses are automatically covered under subscription. After one year, based on the purchase date of the initial five AutoCAD licenses on subscription, the customer can then renew their contract for AutoCAD Mechanical and continue to receive the benefits and entitlements provided.

7. Can I add new seats or new products to a subscription contract?

You can add new licenses to a subscription contract at any time. The coverage is aligned with the anniversary date of the original contract, and the fee is prorated monthly. The subscription contract number does not change for additional seats or new products.

8. Is it possible to delete seats or products from a subscription contract?

Yes. At the end of the subscription term, you can decrease the number of seats or completely cancel the contract.

9. How is the subscription contract expiration date determined?

If you purchase subscription with the software license, the annual term will commence on the date of purchase to exactly 365 days after that. If you purchase subscription anytime after your initial purchase of the software license, then the subscription term will be back-dated to the original software purchase date, and the subscription fee will be pro-rated to determine cost.

